

Incident	Protocol Notes	Minimum Response
Level 1		(All directions in this section should be followed for all incidents in this level)
<ul style="list-style-type: none"> • Accidental Injury • Accidental Injury (hospitalization) • Alcohol – under 21 • Alcohol – over 21 excessive amount • Alcohol Overdose (evaluation) • Alcohol Overdose (hospitalization) • Alcohol Use/Parties • Bodily Fluids (blood, vomit, feces, urine, etc.) • Drug Overdoes (transport) • Drugs (marijuana smell) • Drugs (prescription medication not prescribed, illegal drugs) • Facilities, Maintenance, Housekeeping • Fire Alarm • Noise • Roommate Conflict • Solicitation/Sales in Hall • Vandalism (non-bias related) 	<ul style="list-style-type: none"> *Call DPS for MERT *Call DPS for MERT *Call DPS for MERT *Call Facilities *Call DPS for MERT *Call DPS *Call DPS *Call Facilities, consult GHR if needed * leave via the nearest safe exit, and direct others to do same. Once outside, move people away from the building and fire lanes. *Call GHR if serious 	<ul style="list-style-type: none"> • Address Situation • Document and Submit Incident Report ➤ Follow up with student if they are your resident or with supervisor for building if not your resident after incident ➤ Call for backup if needed ➤ Call DPS/GHR on Duty if needed or questions
Level 2		
<ul style="list-style-type: none"> • Active Avoidance/No Contact Order Violation • Bias Motivated Incident • Card Access System Malfunction • Disruptive Conduct (fight) • Drugs (confiscation, arrest) • Elevator Emergency (people stuck) • Fire Safety – Alarm Failure/Consistent Trouble Alarm • Fire Safety – Discharged Fire Extinguisher • Key in Request (non-room resident) • Mental Health Emergency (no risk of physical harm) • Missing Student • Pets in the Hall • Self-Harm • Suicidal Ideation • Theft/Stolen Property • Trespasser/Attempted Trespassing 	<ul style="list-style-type: none"> *refer targeted student to bias reporting system *Call Facilities 1st *Call Facilities 1st *Don't call DPS, don't key in *Don't call DPS 	<ul style="list-style-type: none"> • Call DPS • Call GHR on Duty • Document and Submit Incident Report where required or directed ➤ Follow up with student if they are your resident or with supervisor for building if not your resident after incident ➤ Call for backup if needed ➤ GHR or RD on Duty may respond if needed

Incident	Protocol Notes	Minimum Response
Level 3		(All directions in this section should be followed for all incidents in this level)
<ul style="list-style-type: none"> • Assault to Student/Staff • Flood • Fire • Forced Entry • Harassment/Stalking (non Title IX) • Incident Involving Student Staff Member • Loss of Power (building) • Loss of Master Key • Room Change (Emergency, after business hours) • Sexual Assault/Rape/Other Title IX • Suicide Attempt • Weapons 	<ul style="list-style-type: none"> *Call DPS *Call Facilities 1st *Call DPS *Call DPS if active situation *Call RD on Duty 1st/Only *Call DPS *Call DPS 	<ul style="list-style-type: none"> • Call GHR on Duty • GHR on Duty will Call RD on Duty ➤ Call for backup if needed ➤ GHR or RD on Duty may respond if needed
Level 4		
<ul style="list-style-type: none"> • Active Shooter (report/witness shots fires on campus) • Bomb Threat • Fire (major, building wide, multiple buildings) • Natural Disaster (on campus) • Riots (on campus) • Student Death 		<ul style="list-style-type: none"> • Higher Level Staff Will Typically Contact You • Protect Your Own Safety and Security (and anyone with you if possible) • Call DPS if Possible (especially if you are first at incident)